



WELCOME TO A REAL HOME FROM HOME

Set in superb south-facing gardens in a quiet Northumberland village, Heatherdale provides Residential care, including Dementia, Day Care and Respite Care, for 36 residents.

This impressive property is situated close to Druridge Bay Country Park on the beautiful and renowned Northumbrian coast, and is within easy reach of the popular towns of Alnwick and Morpeth.

'94.5% of our residents and families say their experience in a Wellburn Care Home was either good or excellent.'

'We invest £1.5 million a year refurbishing our homes.'



“From the very start I have been impressed
with the care my mum receives”

Kay Walker

Our pledge to you

If you visit Heatherdale we believe you will see for yourself why it is the perfect home for you or a loved one. As a family-run company we pride ourselves on offering Care without Compromise and we pledge to provide the best care, accommodation and facilities in a relaxed and friendly environment.

'85% of our staff are proud to tell people they work for Wellburn'

Activities

Stimulation and relaxation is a very important part of the care we offer. We focus on a balance of one-to-one and group activities, depending on the choice of the residents and they can do as much, or as little as they like.

Our residents are consulted and have input into our activity programme, which changes monthly. Examples of activities held at Heatherdale include board games, music and dancing, arts and crafts, exercise classes, aromatherapy, Nintendo Wii Fit and regular visits to local tourist and historical centres.

'We buy from our 35 local food suppliers; we believe in supporting local farmers and producers.'

Other services

Medical attendance is provided by the local General Practitioners. Residents can continue with their own doctor should they move within the immediate area.

A Chiropodist visits regularly and a Dentist and Optician provide annual check-ups, although additional visits are arranged to suit individual needs. Also on hand is a Hairdresser, Physiotherapist and Aromatherapist, who all visit frequently.



Accommodation and facilities

At Heatherdale accommodation is provided for 36 residents in 36 single rooms, the vast majority of which are en-suite. 15 of the bedrooms are allocated to people with dementia. There is no segregation only an understanding that these residents need added care and support.

Residents may, if they wish, personalise their room with their own furniture and possessions. There is 24-hour room service, tea, coffee and other refreshments are provided on request and all rooms are equipped with television and telephone points. A lift is provided for easy access to first floor rooms.

Three separate lounges, including a sun room, are available for those taking part in activities, enjoying company or quieter moments. A colour television and DVD player is available, along with an in-house film/music library and large print books.

A spacious dining room means residents can enjoy meals together if they wish. All of our produce is locally sourced and is, in many cases, organic and a varied menu of freshly cooked dishes is provided. Special diets, such as vegetarian or gluten-free meals, are also catered for.

Our large, highly impressive, gardens, including an extensive patio walkway and central water feature, provide the perfect tonic for residents who enjoy being out in the great outdoors.

‘Wellburn has won 25 awards for the quality of its gardens over the last three years’



“ come as our
guest and join us
for lunch ”

Our home is your home

Choosing a residential home for yourself or a loved one is never easy. Should you decide to come to Heatherdale, whether it is long-term or simply for a bit of a break, we hope you will make our home your home.

Allow our staff to spoil you with old-fashioned hospitality, together with high standards of service that provide you with quality and value. Our staff are on duty 24 hours a day to attend to any request you may have, however big or small.

Your friends and relatives are very welcome at all times and they can spend as much time in the home as they wish.

If you are undecided which home to choose please come to Heatherdale as our guest and join us for lunch so you can sample the happy, friendly, family atmosphere for yourself.

‘On average 82% of the profit we make is invested back into our homes, to ensure we are continually improving the quality of care for our residents.’

Fees

Fees vary according to room allocation and the level of service required. Our manager will be pleased to discuss our rates with you on request. Financial support may also be available and we will be pleased to assist with advice on financial matters at any time.

Our high standards of care are available to all members of the community whether publicly or privately funded – there is no distinction.





Morpeth

Where we are

The home is based in the village of Broomhill, which is between Amble and Druridge Bay and near to Morpeth. We are on the B1330, which is just off the A1068.

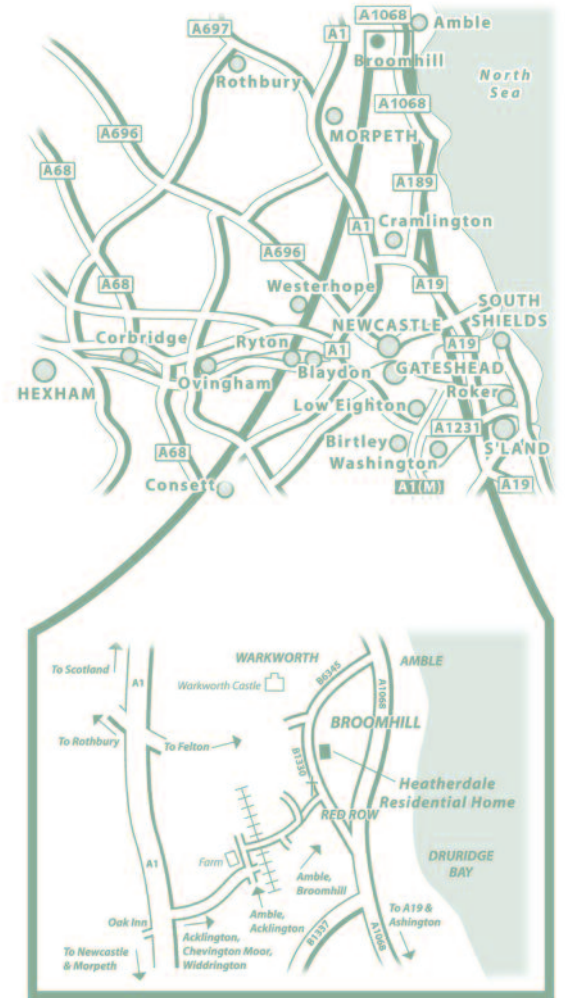
For further information, or to arrange a visit, contact us or simply pop in.

Heatherdale

Broomhill, Morpeth, Northumberland NE65 9RT

Telephone: 01670 760796 email: heatherdale@wellburncare.co.uk

www.heatherdale-carehome.co.uk



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Registered with the Care Quality Commission for 36 residential, old age, (OP) and DE (E).

Our other homes and their locations



Eighton Lodge, Low Eighton, Low Fell, Gateshead NE9 7UB
Tel: 0191 410 3665



Garden House, 174 Main Street, Spittal, Berwick TD15 1RD
Tel: 01289 330 942



Glenholme, 4 Park Avenue, Roker, Sunderland SR6 9PU
Tel: 0191 549 2594



Grimston Court, Hull Road, Grimston, York YO19 5LE
Tel: 01904 489 343



Craghall, Matthew Bank, Jesmond, Newcastle NE2 3RE
Tel: 0191 284 6077



Nightingale Hall, 7 Seagrim Cres, Richmond, North Yorkshire DL10 4UB
Tel: 01748 823 003



Riverhead Hall, Beechwood Lane, Drifffield, E. Yorks YO25 6NU
Tel: 01377 253 863



Rosevale, 33 The Village, Wigginton, York YO32 2PR
Tel: 01904 764 242



Ryton Towers, Whitewell Lane, Ryton, Gateshead NE40 3PG
Tel: 0191 413 8518



St Catherine's, 1 East Lane, Shipton by Beningbrough, York YO30 1AH
Tel: 01904 470 644



St. George's, Vigo Lane, Harraton, Washington NE38 9AH
Tel: 0191 419 1878



Wellburn House, Main Road, Ovingham, Northumberland NE42 6DE
Tel: 01661 834 522



Whorlton Grange, Whorlton Grange Cottages, Westerhope, Newcastle NE5 1ND
Tel: 0191 214 0120



INVESTOR IN PEOPLE



English
Community Care
Association



HealthmaRk



Head Office Contact Info
Wellburn Care Homes Limited
Tel: 0191 229 3530
Email: info@wellburncare.co.uk
www.wellburncare.co.uk



HEATHERDALE

BROOMHILL, NORTHUMBERLAND

